



Mercure
HOTELS
ORANGE

T: +61 (0)2 6362 5611 **F:** +61(0)2 6361 3714

E: HB038@ACCOR.COM

MECURE.COM

ACCORHOTELS.COM





ORANGE

Welcome to The Mercure Orange.

Our former name, Templers Mill, is closely entwined with the colonial history of this area. It dates back to 1848, to the time wheat was first grown in the Orange District.

Built of brick and three stories high, the original horse driven flour-mill was located 5kms from Orange on the road to Ophir on a property named "Narrambla".

Today, history remembers Templers Mill as the birthplace of Andrew "Banjo" Paterson. Born there on the 17th February, 1864 he was baptised at the Holy Trinity Church, on the corner of Anson & Byng Streets in Orange.

Paterson's works include "Clancy of the Overflow", "The Man from Snowy River" and of course "Waltzing Matilda", signing his works "Banjo" after a racehorse of contemporary fame.

Banjo Paterson died in Sydney in 1941. Templers Mill demolished in 1964 and a monument now marks the original site on Ophir Road.

We hope you enjoy your stay here at Mercure Orange. Please do not hesitate to contact Reception on 9 if you require anything at all.



RECEPTION

KEYS

We have an electronic key system which has been installed for your personal security. If you lose or require duplicate keys, please dial 9 for reception. Be aware identification is required when requesting a replacement key.

RESERVATIONS

The Mercure Orange is a part of the Accor Hotel Group with hotels in 90 Countries. Please contact the Accor Hotel Group on 1300 65 65 65 for reservations and for further information. If requiring to re book Mecure Orange, please call (02)6362 5611 or email hbo38@accor.com

CREDIT

We accept all major credits cards. These include, MasterCard, Visa, JCB, American Express, and Diners Club. We regret that personal cheques are not accepted without prior arrangement.

CHECK OUT

Check out time is 10am. If you require a late checkout, please contact reception to request a suitable checkout time the night prior. Please be aware your request is subject to availability.

RECEPTION dial 9

Reception hours are as follows;

7am - 10pm Monday - Friday

8am - 10pm Saturday - Sunday

For after hours in-room issues please contact reception by dialling 9 from your room.

If you have accidentally locked yourself out of your room please use the phone located next to reception to contact our night manager.



ROOM

WAKE-UP CALLS

Wake-up calls can be set through the clock radio located next to the bed or alternatively, it can be arranged by reception.

RADIO ALARM CLOCK

Clock radios with alarm functions are located at the bedside in all guest rooms.

Alternatively, wake-up calls can be booked through reception.

TELEPHONE

Dial 0, followed by the desired external number. International Direct Dial is also available within all guests rooms.

Charges will apply.

ROOM TO ROOM DIALING

For room to room phone calls, dial 1 before the room number. For example, for room 201, dial 1201.

WI-FI

WI-FI Pass Code is located in your Key Folder. Please call Reception if you are having difficulty connecting to our WI-FI.

ADAPTORS

All guest rooms are equipped to take 240 volt maximum appliances. International adapters are available at reception, please dial 9.



ROOM

AIR-CONDITIONING/HEATING

The cooling/heating system can be controlled individually through the thermostat located in your room.

Please allow 20 minutes between your adjustments for a change in temperature.

DRY CLEANING/ LAUNDRY

There is a same day cleaning service available Monday - Friday (excluding public holidays). Pick up before 9:30am for 5pm delivery.

The guest laundry is also available behind reception with coin operated machines. To use these facilities the charges will include;
\$3.00 per wash
\$3.00 per dryer use \$1.00 wash sachet

IRONING BOARDS

An iron and ironing board are located in the wardrobe in your room for your convenience.

SAFETY DEPOSIT BOXES

Safety deposit boxes are located at reception and available 24 hours for our hotel guests. The Mercure Orange recommends the use of the safety deposit box for your valuable belongings. Please note that The Mercure Orange is bound by the Carriers and Innkeepers Act of 1958 and is not liable for loss of personal items left in your room.

BABY NEEDS

Baby cots are available for in-house guests, a \$10 fee will be charged to your room. High chairs are also available for hire and will include a \$10 fee per stay.

HOUSE KEEPING

For extra blankets, pillows or any other housekeeping needs please call reception by dialling 9.

NEWSPAPERS

Newspapers can be delivered to your room at a small fee. Please ensure you order newspapers with reception by 7pm the night prior.



ROOM

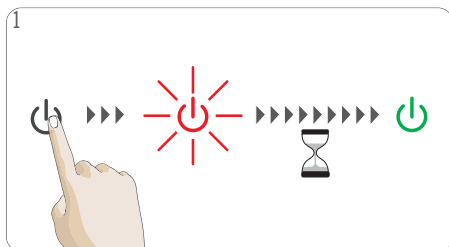
COFFEE MACHINE

All guest rooms are equipped with a complimentary Nescafé® Dolce Gusto coffee machine. Please see below machine user instructions.

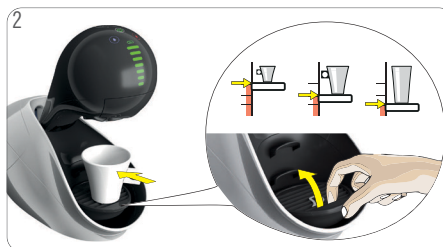


6. PREPARING A BEVERAGE

6.1 ONE CAPSULE (E. G. LUNGO)



Check if the water tank contains enough fresh drinking water. Switch on machine. While machine is heating up, ON / OFF icon starts blinking red. After approx. 30 seconds, ON / OFF icon lights up steady green. Machine is ready to use.



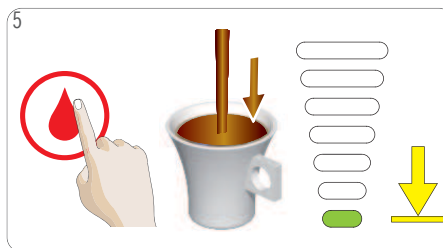
Adjust drip tray position. Place cup with correct cup size on drip tray. See 3. "BEVERAGE EXAMPLES" or package.



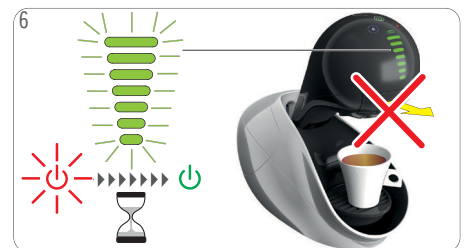
Pull out capsule holder. Make sure rinsing tool is not inside. Insert capsule in capsule holder. Insert capsule holder into machine.



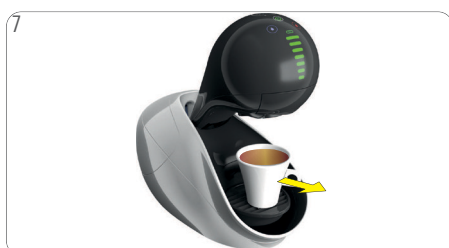
Use touch volume selector to illuminate amount of bars in accordance with the number of bars shown on capsule, or select amount of bars to your own taste. Choose XL beverage for an extra big cup. Wait around 1.5 min if you want to prepare a second extra big cup.



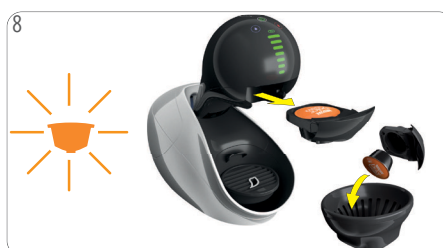
Touch hot water icon (or cold water icon depending on beverage). Beverage preparation starts. Stay beside the machine throughout the preparation! Bar display lights vanish progressively. Machine stops preparation automatically.



After finishing preparation bar display flashes and ON / OFF icon blinks red for about 5 seconds. During that time do not try to pull out the capsule holder!



After extraction is finished remove cup from drip tray.



Used capsule icon blinks orange until capsule is removed. Pull out capsule holder. Remove used capsule. Put used capsule in capsule bin.



Rinse capsule holder with fresh drinking water from both sides. Dry capsule holder. Insert it back into machine. Enjoy your beverage!



THE HOTEL

CAR PARK

The Mercure Orange has off-street parking, with some undercover parking available across from reception. Please note spaces are not allocated by room or per room.

Additional undercover parking is also available in the Orange Ex-Services' Club carpark. Follow the signs to the entry of the Orange Ex-Services' Club car park through to the 2nd level car park. Please ensure your vehicle is locked with any personal items out of sight.

PETS

Our policy states that pets are not allowed in the hotel room due to Australia Health Regulations, with the exception being guide/assistance dogs or pet. Appropriate documentation must be provided upon check in. Please note a \$200 cleaning fee will apply if evidence of a pet is found in the room.

PRIVACY & NOISE

Your privacy is important to us. A "Do Not Disturb" sign is located on your door handle. This should be hung outside your entrance door for privacy.

We do ask that you respect all guests residing in the property by limiting your noise after 10pm. We uphold and enforce a strict "no party and no excessive noise" policy at The Mercure Orange. Any guest found to be creating excessive noise or partying in the room will be evicted without a refund.

WHEELCHAIR & SPECIAL ACCESS

Disabled rooms are available for our guests. For assistance with wheelchair accessibility please see Reception.



LEISURE & ACTIVITIES

GYMNASIUM

The Gymnasium is complimentary for our guests and is accessible with your room key. The gymnasium is located through the undercover carpark of the Orange Ex-Services' Club. For opening hours please dial 9.

SPA SERVICES

Orange has a range of Hair & Beauty Salons that are located within close proximity to the hotel. For more information, please dial 9 for reception.

ACTIVITIES

For information on the Orange Ex-Services' Club activities, facilities and any places of interest, please contact reception by dialing 9.

CHURCH SERVICES

Further information regarding Orange's church services, please contact reception by dialing 9.



SAFETY

FIRE EVACUATION

Guest rooms are all fully equipped with smoke detectors, which are linked to the main control board. Throughout the hotel, you will also find break glass alarms that are linked to NSW Fire Service, fire hose reels and fire extinguishers that are located at each end of the corridors on each level of the hotel.

Guests are asked to familiarise themselves with the nearest fire exit and closest evacuation area by checking the diagram on the back of your room door.

In the unlikely event there is a fire or emergency evacuation, instructions will be issued over the public address system. In the unlikely event of a fire, please DO NOT use elevators. Please use the fire stairs only.

TOASTERS

The use of toasters in your room (except the apartments) is strictly prohibited by the NSW Fire Department. By activating the smoke alarm you will be responsible for the \$1,900 fire brigade call out fee.

EMERGENCY

In the unlikely event of an emergency, please immediately dial 9 from the phone in your room.

SMOKING

The Mercure Orange is a non-smoking venue. A \$250 cleaning fee will apply if any guest is found smoking in a room or corridor. Please use the designated smoking area right before the entrance of the undercover car-park entry.



FIRST AID

FIRST AID

We can arrange for the services of a registered doctor or staff with first aid training for our hotel guests. Please call reception by dialling 9 for first aid medical assistance.

URGENT MEDICAL ASSISTANCE

Please contact reception for information about local GPs and directions to medical services. For urgent medical attention, an ambulance can be called upon request. Please contact reception by dialling 9 for assistance.

In the case of any medical emergency please dial 000. Call fees may apply.



ROOM SERVICE

Room Service breakfast is available Monday - Saturday. Please note, tray service includes a \$5 fee.

If you are requiring room service for breakfast please ensure that your completed menu is returned to reception by 8pm the night prior.

Dinner room service is available 7 days (except public holidays).

Your room service menu is located in your compendium under dining.

Please see Diggers Menu for in room dining.

To place an order please call reception by dialling 9 from your room phone.

CHARGE BACKS

The Mercure Orange is part of the Orange Ex-Services' Club, therefore hotel guests are able to charge back to their room account.

Please show your room number card in your key card folder to the cashiers at the Club.



DINING

There are various dining options available at the Orange Ex-Services' Club.

Please feel free to contact reception by dialling 9 for more information and to make lunch or dinner reservations.



CLOSED

WILL REOPEN FOR
SPRING/SUMMER TRADING



ALL DAY

SUNDAY - THURSDAY
10AM - 7PM

FRIDAY & SATURDAY
10AM - 8:30PM

NIGHT OWL MENU
9pm - 11pm



LUNCH & DINNER

OPEN 7 DAYS

LUNCH 12PM - 2PM

DINNER 5:30PM - 8:30PM



BUSINESS SERVICES

CONFERENCE, MEETING, EXHIBITION & FUNCTION FACILITIES

The Orange Ex-Services' Club offers a range of rooms and facilities to cater for groups from 10 to 700 guests. Our Events Team will be happy to assist you with any enquiries during business hours, Monday - Friday. After hours, please contact reception for assistance by dialling 9.

MAIL

Guest mail services are provided by reception. Outgoing mail can be left with reception and incoming mail will be delivered to your room.

PHOTOCOPYING

Photocopying services are available for guests at reception 24 hours a day. Charges will apply. Please dial 9 for assistance.

CASH WITHDRAWAL

An available ATM is located for cash withdrawal in the foyer of The Orange Ex-Services' Club.

TAXIS

To arrange a taxi service please contact reception. Alternatively, you can book a taxi service by dialling

(02) 6362 1333
www.orangetaxis.com.au

Mercure
HOTELS

ORANGE

Go Green

Get Rewarded!

Help us reduce our carbon footprint by choosing not to have your room serviced daily, and be rewarded with a \$10 credit to use in any of our food and beverage outlets!

To opt-in, please call hotel reception on ext. 9 before 10pm.

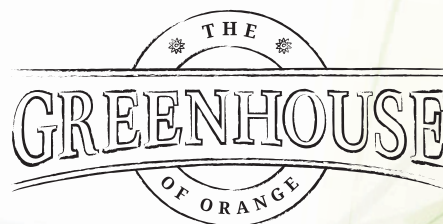
Your credit will be automatically added to your account. It's that easy!

Thank you for playing your part to save the environment. Every little bit helps.

WHERE YOU CAN USE YOUR CREDIT



DIGGERS



Terms & Conditions - Conservation credits can only be used towards food and beverage purchases from the above Orange Ex-Services' Club eateries, and charged back to your Hotel room account at the point of sale. Conservation credits are: -available for a maximum of two (2) consecutive days (not valid for one night stays), -not available on the day of departure, -non-transferable between rooms & cannot be redeemed for cash, -not be used in conjunction with any other food and beverage credits or discounts. Exchanging of any linen or towels when choosing 'Go Green' will void your 'Go Green Choice' and a credit will not be applied.



LOCAL MAPS



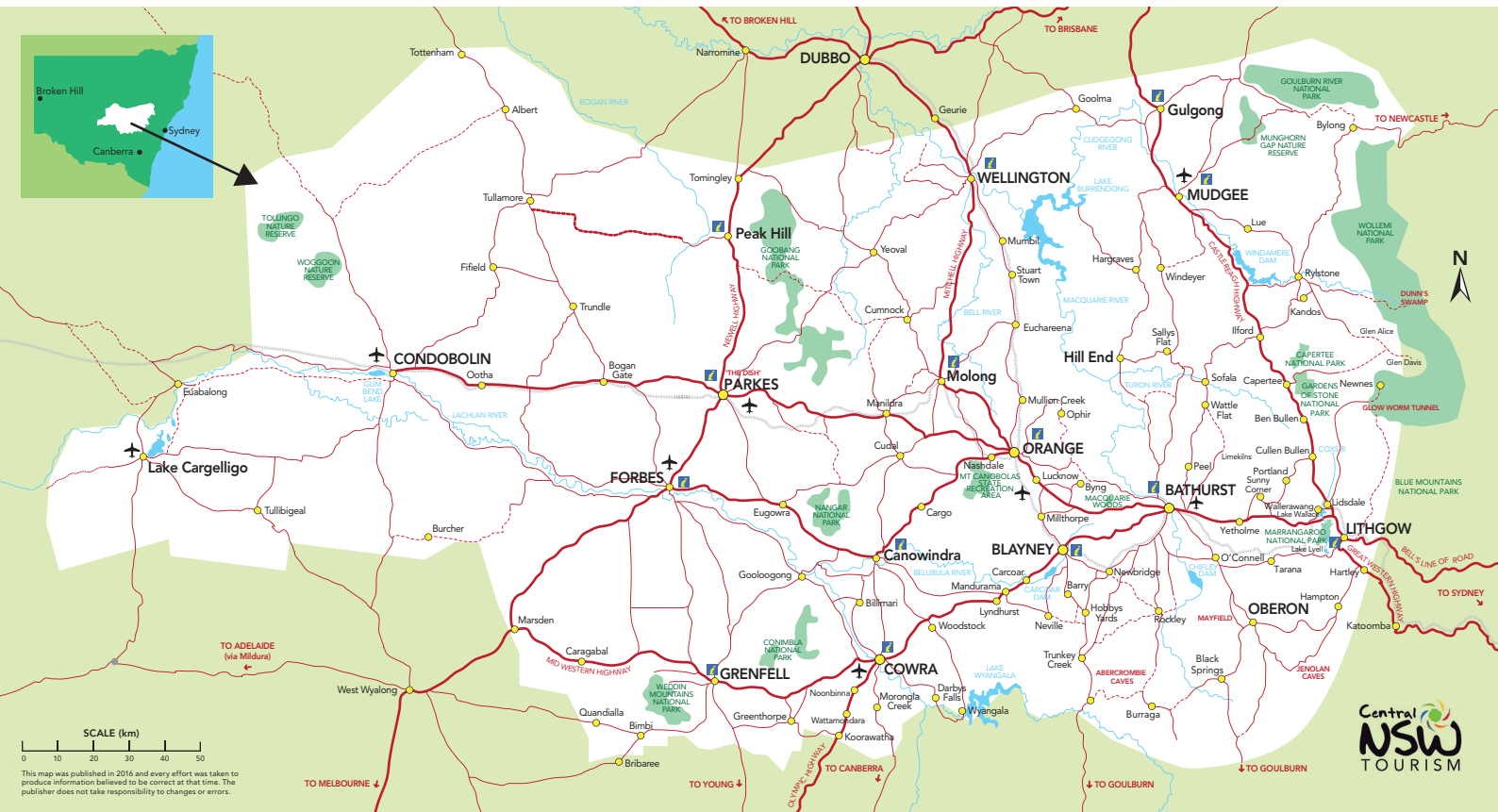
Central NSW is a treasure trove of exciting and interesting natural and cultural history which has helped shape the history of Australia. Your touring holiday will combine the authentic experiences with the warmth of friendly locals who have fascinating stories to tell.

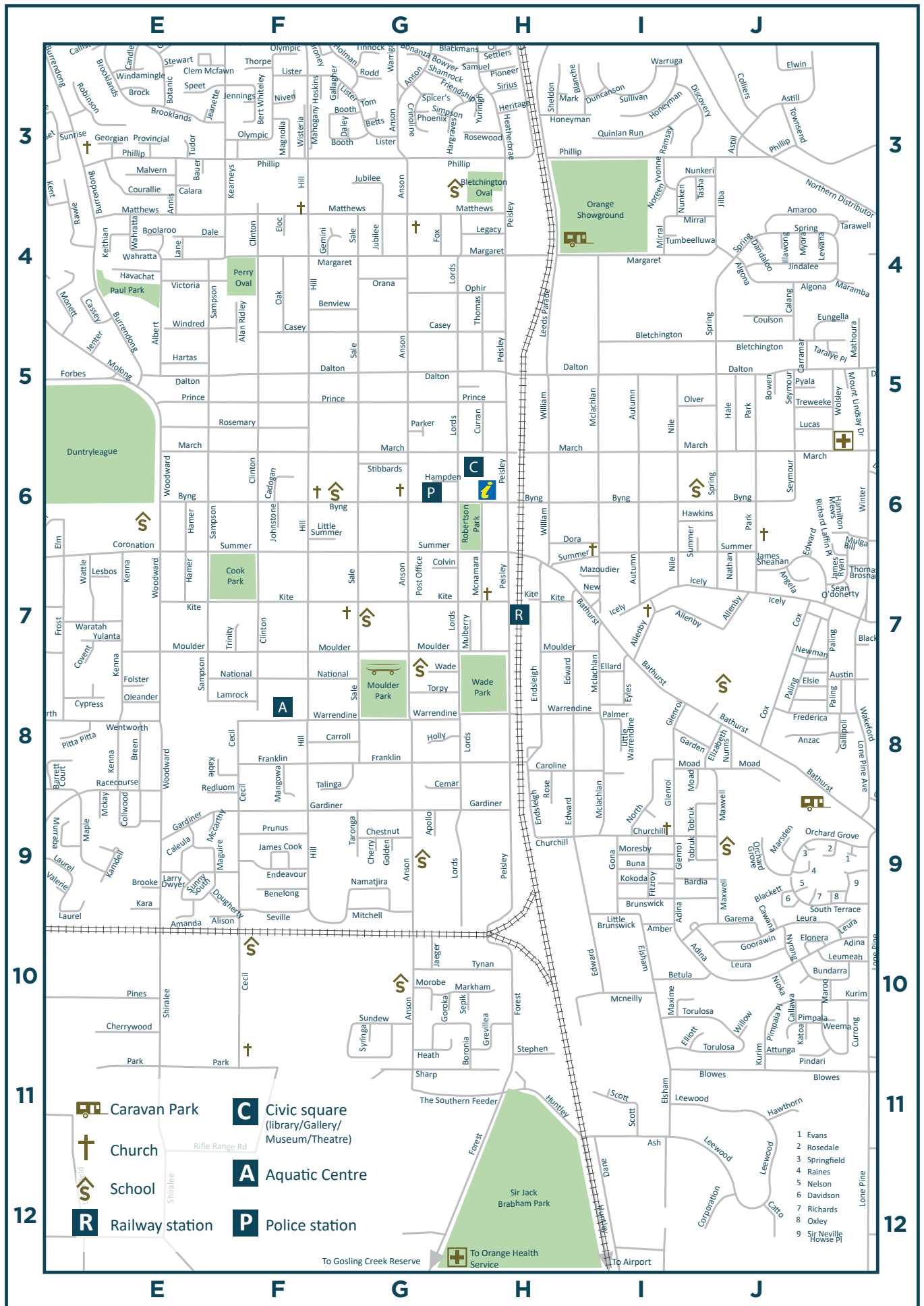
Whether you are reconnecting with family and friends on a camping holiday, relaxing in a luxury B&B, or staying at a country pub, you'll soon discover Central NSW is a great place to enjoy a holiday



visitcentralnsw.com.au

- Highway sealed
- Connecting road sealed
- Connecting road unsealed
- Rail network
- National Park or Reserve
- Aerodrome
- Accredited Visitor Information Centre







PLACES TO GO

ATTRACTIONS GUIDE

Orange360

NATURAL ATTRACTIONS

LAKE CANOBOLAS RESERVE

Swimming, canoeing, fishing, BBQ facilities, play equipment, flying fox.

Lake Canobolas Road (off Cargo Rd), Orange.

MOUNT CANOBOLAS CONSERVATION AREA LOOKOUT

Walking tracks, waterfalls, picnic grounds currently closed. Lookout open to public.

Lake Canobolas Road (off Cargo Rd), Orange

GOSLING CREEK RESERVE

Walking & cycle tracks, picnic ground, fishing, and playground. *Bloomfield Road (off Forest Road), Orange.*

OPHIR GOLD FIELDS

Gold panning, exploring, fishing, bushwalking & picnic grounds. *Ophir Road, Ophir via Orange.*

BORENORE CAVES RESERVE

Exploring, bushwalking, picnic grounds. *Escort Way (Forbes Road), Borenore.*

PARKS & GARDENS

ORANGE BOTANIC GARDENS

Wander the themed gardens and experience Orange's four seasons. Bird Walk 8.30am, 1st Sunday of every month.

facebook.com/OrangeFOBG

Hill Street, Orange

COOK PARK

Summer Street, Orange.

Cook Park Guildry: 02 6362 5850

WATER ACTIVITIES

ORANGE AQUATIC CENTRE

Mon to Fri 6am – 7.30pm. Sat 6am – 7pm. Sun 8am – 7pm
Cnr Hill & Warrendine Streets, Orange. Ph: 02 6363 3000

FITNESS PERFECTION INDOOR HEATED POOL & HYDROTHERAPY

168 March Street, Orange. Ph: 02 6362 6195

LAKE CANOBOLAS

Fishing, sailing, swimming

Lake Canobolas Road (off Cargo Road), Orange.

LOCAL WALKS

BROCHURES AVAILABLE FROM ORANGE VISITOR INFORMATION CENTRE

Step back in time and explore Orange's historic and scenic areas through a number of Heritage Trails.

Orange City Heritage Trail

Cook Park Heritage Walk

Orange Heritage Drive

Lucknow Heritage Trail

Walking and Cycling Around Orange

East Orange Heritage Trail

Spring Hill Heritage Trail

Ride Orange

Historic Pub Walk

THE ARTS

ORANGE CIVIC THEATRE

Cnr Byng Street & Lords Place, Orange.

02 6393 8112

www.orange.nsw.gov.au/theatre

THE ORANGE REGIONAL CONSERVATORIUM

The ORC produces a series of public concerts each year.

73a Hill Street Orange

02 6361 7974

www.orangecon.org.au

CULTURAL

CINEMAS

ODEON 5 CINEMAS

43 William Street, Orange.

Movie Hotline: 6362 0510 | Enquiries: 02 6362 0213

www.odeon5.com.au

LIBRARY

ORANGE LIBRARY (Open 7 Days)

147 Byng Street Orange

02 6393 8120

www.cwl.nsw.gov.au

WINE CENTRES / RETAIL SALES

ASHCROFT'S SUPA IGA

210 Peisley Street, Orange

02 6362 7233

88 Summer St, Orange

02 6362 0775

D'AQUINO'S LIQUOR

129-133 Bathurst Road, Orange

02 6362 7381

48 Peisley Street, Orange

02 6362 9683

FERMENT. THE ORANGE WINE CENTRE

87 Hill Street, Orange

02 6360 4833

facebook.com/fermenttheorangewinecentre

THE LANE CELLARS

Orange Arcade, 142 – 148 Summer St, Orange

facebook.com/thelanevcellars

RETAIL THERAPY

In Orange you are spoilt for choice with distinctive local boutiques and shops as well as major retailers. Whether it is clothing, gifts, homewares, antiques or arts and crafts you are looking for you will find it in Orange. Enjoy browsing for treasures in the villages of Molong, Lucknow, Millthorpe, Blayney and Canowindra.

BRIC-A-BRAC & ANTIQUES

SECOND CHANCE COLLECTABLES

Cnr Peisley & Kite Streets, Orange 02 6369 1513

RELIC – SUNDAY SECOND HAND TRADER

89 – 91 Glenroi Ave, Orange 0405 226 201
Open every Sunday 9am – 1pm + others times – call first.

BOWER BIRD TREASURES

139 Peisley St, Orange 02 6361 1663
Open Mon, Tues, Thurs, Fri 10am-5pm, Sat, Sun 10am-2pm

THE BEEKEEPERS INN

Antiques and collectables.
2319 Mitchell Highway, Vittoria 02 6368 7382
www.beekeepersinn.com

DARCY'S OLD WARES

Mitchell Highway, Lucknow 02 6365 5126

ACTIVITIES FOR KIDS

ORANGE ADVENTURE PLAYGROUND

A range of modern, mainly timber, play equipment for toddlers to teens, including swings, slides, platforms, tunnels & sway bridges.
Yellowbox Way, off Hill Street, Orange 1800 069 466

ORANGE TEN PIN BOWLING

Cnr Byng & Seymour Streets, Orange 02 6362 5466
www.orangetenpinbowl.com.au

ORANGE MINI GOLF

18-hole course located at Orange Bowling Club. 11am-6pm daily.
Cost: \$5 per person, kids under 5 free
Cnr Warrendine & Sale Streets, Orange 02 6362 2533

FLIP OUT TRAMPOLINE ARENA

Open 7 Days & Evenings
30 Edward Street, Orange 0402 221 581
www.flipout.net.au

ELEPHANT PARK

Woodward Street, Orange 1800 069 466

JOHN LOMAS SKATE PARK

Cnr Anson & Warrendine Streets, Orange 1800 069 466

MINIATURE RAILWAY

Second Sat of the month
Matthews Park, Moulder Street, Orange

MILLTHORPE SKATE PARK

Boomerang Road, Millthorpe

GOSLING CREEK RESERVE BIKE TRACK & PLAYGROUND

Forest Road, Orange

FLYING FOX & PLAYGROUND

Lake Canobolas, Lake Canobolas Road (off Cargo Road), Orange.

SPORTING ACTIVITIES

BIKE HIRE

DG CYCLES - BIKE HIRE

4/241 Lords Place, Orange 02 6360 4040
www.dgcycles.com.au

BISSY'S CAFÉ – BIKE HIRE

88 Warrendine Street, Orange 02 6369 0666
www.bissyscafe.com.au

TOURS / CHARTER

BLIND FREDDY'S BUSHRANGER TOURS

Travel back to the 1860s and discover our bushranger history
02 6344 8166 info@blindfreddytraveltours.com

CADIA VALLEY OPERATIONS TOURS

Check with Cadia Mine for dates. Bookings are essential
02 6392 2317 cadiavalley@newcrest.com.au

CITY & COUNTRY AIR CHARTERS

Joy flights & charter flights
Andrew Marsh 0418 450 321
www.cityandcountryaircharters.com.au

JAMES' VINEYARD TOURS

0437 151 500 www.vineyardtours.com.au

ORANGE LIMOUSINES & HELICOPTERS

Wine Tours, Charters, Corporate, Airport Transfers, Special Occasions.
Janine 02 6365 3731 / 0419 535 444
www.orangelimousines.com.au

ORANGE TAXI TOURS – WINERY & SIGHTSEEING TOURS

Groups of 1 to 7 people. Wheelchair & Maxi-Taxi available.
131 008 or 02 6325 0004 www.orangetaxis.com.au

ORANGE WINE TOURS

Taste the delights of the Orange region.
0458 800 174 www.orangewinetours.com.au

SIMMO'S OFFROAD TOURS

Winery Tours, Scenic 4WD Tours, Fishing & Gold Panning Tours, 4WD Tag-a-Long Tours & Camping Adventures. Bus tours for up to 25.
Greg Simpson: 0415 641 343 www.simmosoffroadtours.com

SR LIMOUSINES

Weddings, airport transfers, wine tours, mystery tours, race day transfers. Build your own packages. Corporate travel and special occasions.
02 5310 6863 or 0412 705 276 www.srlimousines.com.au

THOMAS AVIATION

Joy flights, Scenic flights, Aerobatic flights & Charter.
0428 359 590 troy@thomasaviation.com.au
www.thomasaviation.com.au

VINE VENTURE TOURS

Takes up to 11 passengers.
0402 009 700 info@vineventuretours.com.au
www.vineventuretours.com.au

WATER ACTIVITIES

ORANGE AQUATIC CENTRE

Mon to Fri 6am – 7.30pm. Sat 6am – 7pm. Sun 8am – 7pm
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LAKE CANOBOLAS

Fishing, sailing, swimming
Lake Canobolas Road (off Cargo Road), Orange.

ADVENTURE

BALLOONING

AUSSIE BALLOONTREK

20 Gorman Road, Orange 02 6361 2552 or 0427 640 211
www.aussieballoontrek.com.au

BALLOON JOY FLIGHTS

Felton, Longs Corner Road, Canowindra 02 6344 1819
www.balloonjoyflights.com.au

GOLF COURSES

WENTWORTH GOLF CLUB & PRO SHOP

Social or playing members welcome. Open 7 days.
130 Ploughmans Lane, Orange 02 6361 4505

TENNIS

ORANGE EX-SERVICES CLUB

10 synthetic courts, available 7 days a week
Wade Park, Warrendine Street, Orange 02 6362 8020

DUNTRYLEAGUE

Woodward Street, Orange 02 6362 5649

ORANGE INDOOR TENNIS CENTRE

Palmer Street, Orange 02 6362 9811

LAWN BOWLS

ORANGE EX-SERVICES COUNTRY CLUB

Forest Rd, Orange 02 6362 2666

ORANGE CITY BOWLING CLUB

61 Warrendine Street, Orange 02 6362 2533

GYMNASIUMS

ANYTIME FITNESS

179 – 181 Byng Street, Orange 02 6362 7333
www.anytimefitness.com.au

CURVES OF ORANGE

129 Kite Street, Orange 02 6369 1188
curves.com.au

FITNESS PERFECTION

168 March Street, Orange 02 6362 6195
www.fitnessperfection.com.au

INTEGRA HEALTH, FITNESS AND WELLBEING

Ralston Avenue, Orange 02 6362 4215
integra-wellbeing.com

ORANGE CENTRAL FITNESS

Orange Arcade Summer Street, Orange 02 6362 9464
www.orangecentralfitness.com.au

SNAP FITNESS

Cnr Kite Street & Lords Place, Orange 0459 682 222
www.snapfitness.com/au/

HORSE RACING

RACING ORANGE

Towac Park Racecourse, Ploughmans Lane, Orange
See their website for the latest race meeting details.
www.racingorange.com.au

MILLAMOLONG POLO CLUB

Boonderoo Road, Mandurama 02 6361 4461 or 0467 676 562
www.millamolong.com.au

HORSE RIDING

RUBY HILL EQUINE CENTRE

Riding for all the family, novice or experienced. Tuition, paddock and trail riding.
Kangaroo Road, Orange 0412 421 949

THE BLACK HORSE RIDING STABLES

Horse riding for all ages & abilities. Bookings by appointment.
50 Cully Rd, Huntley 0428 680 406
www.facebook.com/theblackhorseridingstables/

TOP 10 MUST SEE & DO . . .

Wine tasting local cellar doors
Local produce at farm-gate or pick your own
Cook Park and Botanic Gardens
Dining and relaxing café scene
Gorgeous villages like Millthorpe, Molong and Canowindra
Lake Canobolas & Mount Canobolas
Historic Ophir goldfields
Heritage walks around Orange
Adventure Playground & Indoor Aquatic Centre for families
Explore Borenore Caves

TOP 3 EVENTS

FOOD Week – April www.orangefoodweek.com.au
Wine Week – October www.brandorange.com.au
Orange Antique Fair – June

Need more info?

Free call 1800 069 466
www.visitorange.com.au
Orange Visitor Information Centre
151 Byng Street, Orange NSW 2800



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