

## 2024 Membership Renewals - Promotional Terms & Conditions

### 1 November 2023 - 1 February 2024

1	Promotion name	Renew to WIN												
2	Promoter name	Orange Ex-Services' Club Limited, ABN 35 001 027 710, of 231-243 Anson Street, Orange NSW 2800 ('OESC'). Phone: 02 6362 2666.												
3	Participating venue(s)	Orange Ex-Services' Club Limited, ABN 35 001 027 710, of 231-243 Anson Street, Orange NSW 2800 ('OESC'). Phone: 02 6362 2666.												
4	Authority number, if applicable	N/A – total prize pool <\$10,000.												
5	Promotional period	From 10am, Wednesday 1 November 2023 till the draw at approximately 12pm Thursday 1 February 2024.												
6	Age limit for participants and other eligibility	<ul style="list-style-type: none"> <li>Open to current financial Full members and Provisional members, aged 18 years and over, due to renew membership at OESC ('Participants').</li> <li>Members whose status is unfinancial, terminated or suspended at the time of the draw will be deemed ineligible to claim the prize.</li> <li>Directors and employees of OESC and their spouses (wife, husband or domestic partner) are not eligible to Enter this Promotion.</li> </ul>												
7	Entry accrual period	Start Date: 10am, Wednesday 1 November 2023 End Date: 11:59pm, Wednesday 31 January 2024												
8	How to enter	<ul style="list-style-type: none"> <li>Participants must renew, including full payment, of their OESC membership for 2024 online at <a href="http://oescrenewals.com.au">oescrenewals.com.au</a>, in person at OESC, received by post, before 11:59pm, Wednesday 31 January 2024.</li> <li>By renewing their membership, all members agree to become Participants in the Promotion.</li> </ul>												
9	Prize draws	<table border="1" data-bbox="507 1379 1453 1603"> <thead> <tr> <th>Time</th> <th>Date</th> <th># of Draws</th> </tr> </thead> <tbody> <tr> <td>Approximately 12:00pm</td> <td>Thursday 1 February 2024</td> <td>2</td> </tr> <tr> <th>Draw location</th> <th colspan="2">Draw specifics</th> </tr> <tr> <td>OESC</td> <td colspan="2">Winners do not need to be present to claim prize</td> </tr> </tbody> </table>	Time	Date	# of Draws	Approximately 12:00pm	Thursday 1 February 2024	2	Draw location	Draw specifics		OESC	Winners do not need to be present to claim prize	
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10	Max number of entries per Participant	Participants will only receive one (1) entry into the draw based on their choice of membership renewal.												
11	Max number of prizes allowable to be claimed by participants	<ul style="list-style-type: none"> <li>Members are permitted to win a maximum of one (1) prize.</li> <li>In the event a member's name is drawn for a subsequent time, a redraw will take place immediately.</li> </ul>												
12	Prize	Prize 1: for 3-Year Renewal: \$300 (30,000 OESC STAR REWARD points) Prize 2: for 5-Year Renewal: \$500 (50,000 OESC STAR REWARD points) Points may be redeemed for OESC food, beverages and other miscellaneous purchases as per the OESC STAR REWARDS member loyalty program T&Cs.												
13	Value of each prize	Prize 1: \$300 (30,000 OESC STAR REWARD points) Prize 2: \$500 (50,000 OESC STAR REWARD points)												

14	The total value of prize pool	RRP \$800.00 (80,000 OESC STAR REWARD points)
15	Number of prizes awarded per prize draw	One (1)
16	Total number of prizes	Two (2)
17	Prize miscellaneous	<ul style="list-style-type: none"> <li>Prizes are non-negotiable and non-transferable.</li> <li>Prizes are non-redeemable for cash.</li> <li>Where a prize-winning Participant is not able to redeem any part of the prize due to the Participant's physical inability or incapacity, poor weather or any other circumstances beyond OESC reasonable control, then the prize (s) will be forfeited and is not redeemable for cash, or any other prize, goods or services.</li> <li>OESC reserves the right to cancel or change the prizes offered under this Promotion if there is a change to the law which would render the Promotion or any prizes offered under the Promotion unlawful.</li> </ul>
18	Determination of winners	<ul style="list-style-type: none"> <li>Limit of one entry per Participant into the Prize Draw.</li> <li>Each Winner will be generated at random from the virtual number generator and conducted by a minimum of two (2) authorised OESC personnel.</li> <li>Location of Prize Draw: Orange Ex-Services' Club Ltd.</li> </ul>
19	Manner of notifying prize winners	<ul style="list-style-type: none"> <li>By entering the Promotion, winning Participants agree that their names will be displayed at OESC or oesc.com.au or oesc renewals.com.au.</li> <li>Via contact details provided on OESC membership system. Where practical, first contact attempts will occur within 24 hours of the draw.</li> <li>Winners will be broadcast in the Participating venues if they are trading at the time of the draw(s), and be displayed on a winners list for at least 21 days following the promotion end date.</li> </ul>
20	Prize collection	<ul style="list-style-type: none"> <li>OESC Star Rewards Points will be placed on the Winner(s) account after the completion and validation of the draw.</li> <li>The point allocation process may take up to 7 days to transfer to the winner(s) account.</li> </ul>
21	Circumstances for redetermination of prize winners	<ul style="list-style-type: none"> <li>Exceeded maximum number of prizes allowable;</li> <li>Illegible or incomplete entry tickets;</li> <li>Ineligible individual;</li> <li>Inability after contact attempts deemed reasonable by the Promoter to contact Winner;</li> <li>Other circumstances not listed but assessed as warranted by The Promoter.</li> </ul>
22	Method of redetermination of prize winners	A redraw will take place from the stored entries from the virtual barrel along the same parameters as the original draws. Winner(s) will be determined as per Term 18.
23	Manner of resolving disputes	<ul style="list-style-type: none"> <li>OESC dispute resolution processes apply. Disputes should be raised and directed as soon as practical to The Venue Manager of the Participating Venue &amp;/or the Operations Manager of OESC.</li> <li>In the event a situation or issue arises for which these Terms either make no provision or are unclear, OESC will make a decision, subject to any regulatory involvement and direction to the contrary, and such decision will be final and binding on the Participants.</li> </ul>

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## General

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24. This Promotion is governed by and subject to these Promotion Terms and Conditions ('Terms')
25. Information on how to enter the Promotion forms part of the conditions of entry.
26. All times stated in these Terms are based on local time at OESC (Australian Eastern Standard Time or Australian Eastern Daylight Time, whichever is applicable).
27. For the purpose of these terms, a Day is defined as a trading day (10am to close).

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## Recordkeeping

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28. Orange Ex-Services' Club will keep a log of virtual entries for 3-months after the draw date.
29. A prize register will be maintained & kept by The Promoter for at least 12-months after the end of the Promotion Period.

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## Important Notices

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30. By completing the How to Enter details, as detailed in Term 8 of these Terms, entrants agree to become a Participant in the Promotion and are therefore bound by these Terms.
31. OESC cannot take responsibility for lost or delayed membership renewals sent through Australia Post or other third party means. If OESC does not receive the postal renewal by the time of closure to this draw.
32. A valid membership card is required to redeem the prize(s).
33. No responsibility will be taken by OESC for Participants if they do not have their membership card on their person when redeeming Prizes.
34. Participants identified using another member's card may, in the absolute discretion of OESC, be ineligible to participate in any current OESC promotions, including the Promotion, and may be excluded from any or all future promotions, competitions and draws, and/or the STAR REWARDS program.
35. Copies of these Promotion Terms are available for viewing on the main noticeboard at the Participating venues.
36. In the event that a situation or issue arises for which these Terms either make no provision or are unclear, OESC will make a decision, subject to any regulatory involvement and direction to the contrary, and such decision will be final and binding on the Participants.
37. OESC will terminate, modify or suspend the Promotion in accordance with any written direction received by any regulatory authority having jurisdiction to do so.
38. If for any reason this Promotion is not capable of running as planned, including due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures, force majeure or any other causes beyond the control of the Promoter, which corrupt or affect the administration security, fairness or integrity or proper conduct of this Promotion, the Promoter reserves the right in its sole discretion to make amendments or disqualify any individual who tampers with the entry process.
39. OESC will not be held liable for any disturbance of the computerised entry system caused by technical malfunctions or otherwise.
40. In the event of a failure of the entry mechanic for a period determined by The Promoter, the Promotion may be suspended until the entry mechanics are available and generally repromoted to participants.

41. OESC reserves the right and licence to use selected Participants' names, suburbs, photographs, images and likenesses for the purpose of promoting and advertising Orange Ex-Services' Club Group venues and this promotional prize.
42. Participants' personal information collected during the Promotion will not be disclosed to any third parties unless required by law.
43. Directors and employees of OESC, and their spouses (wife, husband or domestic partner), who are members, are not eligible to enter the draw or win Prizes in this Promotion.
44. In the event a Promotion Draw is conducted, and the Participant Entry draws that of an OESC director, employee, contractor or spouse, a redraw will be conducted immediately.
45. Subject to law, OESC (including its employees, agents and contractors) has no liability to any person for injury (including death), loss or damage whatsoever howsoever arising in connection with this Promotion or the Prizes (including the awarding, condition, use or misuse of the Prizes). This clause does not apply to the extent that OESC's liability (if any) arises from an act or omission of OESC, its directors, employees or contractors in respect of its supply of services and/or goods to the Participants in the ordinary course of OESC's operation.
46. OESC may cancel or modify the Promotion but will only do so subject to compliance with any regulatory requirements and if this is unavoidable (for example, if the Promotion cannot run for technical or administrative reasons that cannot be rectified). OESC will update these Terms as soon as practicable if this occurs. Suppose the Promotion is cancelled (such as in the case of unforeseen circumstances outside OESC's reasonable control). In that case, OESC may, subject to any regulatory approval, select the winning Participants from eligible entry tickets in the entry barrels at each Venue at the time of cancellation, if appropriate, to do so in the circumstances.
47. The failure of any Participant to comply with these Terms may result in the disqualification by OESC of that Participant from the Promotion. Disqualification will be at OESC's absolute discretion, and no correspondence will be entered into.
48. It is the responsibility of Participants to ensure their contact details (telephone, mail address and email address), held by OESC, remain up-to-date. Contact details can be updated at OESC Reception or the front desk during operating hours. Membership and/or photo I.D. are required to update contact details.
49. OESC decision in connection with any aspect of this Promotion will be binding on every Participant and final.
50. The failure of any Participant to comply with these Terms may result in the disqualification by OESC of that Participant from the Promotion. Disqualification will be at OESC's absolute discretion, and no correspondence will be entered into.
51. The laws of the State of New South Wales govern this Promotion.
52. OESC practises and promotes the responsible service of gaming and alcohol.

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#### Use of Personal Information / Marketing

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- a) The Promoter complies with the Australian Privacy Principles contained in the Privacy Act 1988 (Cth).
- b) Any entries become the property of the Promoter. The Promoter will use any information provided for the purpose of conducting this Promotion.

- c) The Promoter may disclose your personal information to its contractors and agents to assist in conducting this Promotion or communicating with you.
- d) By entering the Promotion, you consent to your personal information being collected, used and disclosed by the Promoter, its agents, affiliates, related business companies, other companies associated with this Promotion, and business partners for any promotional activities, including your personal participation in reasonable promotional activities as requested by the Promoter, and any marketing and publicity purposes without any further reference, payment or other compensation to you.
- e) Your consent includes authorising the Promoter, its agents, affiliates, related business companies, other companies associated with the Promotion and business partners to send you future direct mail and/or electronic messages including but not limited to SMS, MMS and email regarding any promotional, marketing and publicity activities.
- f) You consent to the notification of your personal information to any relevant regulator or State or Territory department where required by law to do so. Your personal information may be disclosed to State and Territory lottery departments and Winner's names published as required under the relevant lottery legislation. The Promoter will use reasonable endeavours to provide you reasonable prior notice where their personal information will be disclosed to State and Territory lottery departments or published under lottery legislation. A request to access, update or correct any personal information should be directed to the Promoter.
- g) You consent to the publication of name and suburb of residence (however, full address will not be published) and agree to participate in reasonable Promotion activities as requested by the Promoter without any further payment or compensation.
- h) You understand and accept the Promoter's Privacy Policy located on the Promoter's website, [www.oesc.com.au](http://www.oesc.com.au)