

**POLICY TITLE:****OESC Gaming Self-Exclusion Policy  
\_V1-2025**

*Orange Ex-Services Club Group (OESC Group)*

*Applies to: Orange Ex-Services Club (OXSC), Wentworth Golf Club (WGC), and OESC Country Club (CC)*

**1. Policy Statement**

The OESC Group is committed to promoting responsible gambling and minimizing harm associated with problem gambling. As part of this commitment, and in recognition of the Gaming Machine Act and subsequent regulations, we offer a self-exclusion program that empowers individuals to take proactive steps in managing their gambling behaviour.

ClubsNSW ClubSAFE is OESC's primary responsible gambling service provider.

**2. What is Self-Exclusion?**

Self-exclusion is a voluntary process whereby an individual requests to be excluded from entering venue or designated gaming areas or participating in gambling activities at all venues within the OESC Group. Each exclusion deed contains variables which may be selected by the individual.

**3. Scope of the Policy**

Effective 1 May, 2025, self-exclusion requests and deeds will apply group-wide across all OESC venues. This means:

- A single self-exclusion agreement will apply to all venues under the OESC Group.
- Any existing venue-specific exclusions will be automatically extended across the group.
- All future exclusions will be enforced group-wide.

Specific exclusion deed are available for OESC employees which enable conduct of work duties without breaching their deed.

**4. Venues Covered by This Policy**

- Orange Ex-Services Club
- Wentworth Golf Club
- OESC Country Club

**5. How to Initiate Self-Exclusion**

Individuals may initiate self-exclusion by:

- Speaking to a Duty Manager at any OESC venue

- Submitting a self-facilitated request online via: <https://mvse.com.au/self-facilitation>
- Arranging a meeting with a venue representative to complete the self-exclusion agreement.

Photo identification will be required to complete the process.

## **6. Terms of Exclusion**

- During the exclusion period, the individual must, at minimum not enter any gaming areas at OESC venues. Refer to the individuals deed for specifics.
- OESC staff will take reasonable steps to enforce the self-exclusion.
- The minimum self-exclusion period is 6 months.
- Requests for early release will be facilitated by ClubSAFE and are not guaranteed to be granted. Evidence of gambling counselling should be provided as part of any application.

## **7. Support Services**

We encourage individuals to seek support from professional services:

- **ClubSAFE** – 1800 99 77 66 – [clubsafe@clubsnsw.com.au](mailto:clubsafe@clubsnsw.com.au)
- **Lifeline Central West** – 1300 798 258 - [www.lifelinecentralwest.org.au](http://www.lifelinecentralwest.org.au)
- **GambleAware** – 1800 858 858 – [www.gambleaware.nsw.gov.au](http://www.gambleaware.nsw.gov.au)

Support from translators and gambling help brochures in numerous community languages is available upon request.

## **8. Privacy and Confidentiality**

All personal information collected for the purposes of self-exclusion will be handled in accordance with our Privacy Policy and relevant legislation. It will be used solely for managing the exclusion and supporting the individual's well-being.

[www.oesc.com.au/privacypolicy](http://www.oesc.com.au/privacypolicy)

## **9. Review and Amendments**

This policy is reviewed annually or as required in response to legislative or operational changes.